

TERMS AND CONDITIONS

These are the terms and conditions on which you agree to participate in City of Launceston's prize draw. Your lodgment of the entry shall be deemed acceptance of these conditions of entry. Failure to abide by these terms and conditions may render an entrant ineligible for the prize draw.

Who can enter?

1. Entry for this competition and prize draw is open to community and visitors to Launceston
2. One entry only per respondent.
3. Entrants under 16 years of age must have parental/carer consent to enter their details.
4. Employees of the Promoter including City of Launceston and agencies associated with this promotion are permitted to complete the survey but are ineligible for the prize draw.
5. Entries must be submitted by midnight on the closing date stated.

Prizes

6. Validity of the prizes cannot be extended, and prizes cannot be used in conjunction with any other offer. Prizes are subject to terms and conditions as specified.
7. Redemption of the prizes is subject to any terms and conditions of the issuer.
8. The prizes must be taken as stated and no compensation will be payable if the winners are unable to use the prizes as stated. If the winners are unable to satisfy these terms and conditions, or a prize is not utilised or able to be taken within the specified timeframe, the prize will be forfeited by the winner and cash will not be awarded in lieu.
9. The prize, or any unused portion of a prize, are not transferable, exchangeable, refundable or redeemable for cash. If any prize (or part of any prize) is unavailable, the Promoter, in its discretion, reserves the right to substitute the prize (or that part of the prize) with a prize to the equal value and/or specification.
10. The winners agree that they will not sell or otherwise provide their story to any media or other organisation. The winners undertake to be personally liable to observe these terms and conditions.

How to win?

11. Each entrant who has entered the competition over the Competition Period in accordance with the above clauses will be entered into the running to win. The prize draw will take place at City of Launceston Town Hall, 18-28 St John Street, Launceston within seven (7) days of the competition closing date.
12. The winners will be chosen from a random draw of entries received in accordance with these Terms and Conditions. Prizes will be allocated in the order in which they are drawn – first random entrant to be drawn awarded first prize, second random entrant to be drawn awarded second prize and so on, depending on the number of prizes.
13. The winners will be announced on City of Launceston's engagement site (Tomorrow Together Launceston). An email will be sent to the winners to advise they have won and arrange collection of the prize from the City of Launceston's Customer Service Centre at the Town Hall (18-28 St John Street, Launceston) or alternate arrangements can be discussed if the winners are unable to collect it, however if it is posted the City of Launceston takes no responsibility for lost or misplaced prizes.
14. If a winner does not respond within 30 days of being announced, then the winner's prize will be forfeited and City of Launceston shall be entitled to draw another winner in accordance with the process described above (and that winner will have to respond to notification of their win within 30 days or else they will also forfeit their prize).
15. If a winner rejects their prize or the entry is invalid or in breach of these Terms and Conditions, the winner's prize will be forfeited and City of Launceston shall be entitled to draw another winner.

16. The winners' names (first initial and last name) will be published on the City of Launceston's engagement site (Tomorrow Together).
17. The Promoter's announcement is final and no correspondence will be entered into.

No liability

18. The Promoter, their agents, affiliates or representatives will not be liable for any late, lost or misdirected entries due to technical disruptions, network congestion or for any other reason.
19. The Promoter, their agents, affiliates or representatives, will not be liable for claims, losses, damages, injuries, costs and expenses suffered, sustained or incurred (including but not limited to indirect/inconsequential loss) as a result of, arising out of, or in any way connected with the draw and/or its prizes, except for liability that cannot be excluded by law.
20. The Promoter, their agents, affiliates or representatives is not responsible for any loss, damage, cost or expense, whether direct or consequential, that arises from participation in this draw. This includes but is not limited to internet service provider costs incurred through the online submission of entries.

Privacy and use of personal information

21. City of Launceston is committed to protecting your privacy as prescribed under the [Personal Information Protection Act 2004](#). The personal information provided by the Entrant, or their parent/carer on their behalf, through entering the competition is being collected by City of Launceston for the strict purpose of conducting Council business. This information will not be disclosed to any external party without the consent of the Entrant, or their parent/carer on their behalf, unless Council is required or authorised to do so by law. Failure to provide the information requested may make the Entrant ineligible to enter the prize draw. Any access to the information, amendments that may be required or any privacy enquiries may be directed to City of Launceston's Governance Team.

Promoter details

22. The competition Promoter is City of Launceston (ABN 73 149 070 625)

Promoter rights

23. The Promoter reserves the right to amend these Terms and Conditions if this competition cannot be run as originally planned. The Promoter may also cancel or suspend this competition if an event beyond the control of the Promoter corrupts or affects the administration security, fairness, integrity or proper conduct of this prize draw. The Promoter will disqualify any individual who has tampered with the entry process or any other aspect of this prize draw.